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## CASE STUDY

### GRANT COUNTY SHERIFF'S OFFICE

iRecord Anywhere Drastically Improves Efficiencies for Grant County Sheriff's Office

## Grant County Sheriff's Office

*The Grant County Sheriff's Office serves a population of over 68,000 to include 27 cities and townships. Their mission is to serve the citizens of Grant County in the most resourceful way possible. As an organization under the direction of the Sheriff, the organization as a whole endeavors to create a proficient process which includes utilizing technology to meet the ever-changing needs of the community.*



Since 2010, the Grant County Sheriff's Office has been utilizing iRecord for live monitoring and recording for their interview rooms and polygraph room. The latest iRecord equipment to be adopted by the organization is iRecord Anywhere.

The iRecord Anywhere Mobile Recording Suite was a recommended solution for the Operations Division to ease some of the everyday challenges faced by their team as well as provide benefit to the investigative process itself.

According to Detective Aaron Oyler of the Operations Division, good detective work usually begins with "knocking on doors." This initial outreach phase can be critical to uncovering vital details that may eventually crack a case.

For the detective, iRecord Anywhere provides a huge benefit to the case because having video and audio recording together can more effectively convey some of the most important nuances of behavior such as demeanor and attitude.

Additionally, with iRecord Anywhere, instead of convincing a suspect or witness to come into a police-dominated and sometimes intimidating environment, investigators can interview in the person's home. In his experience, it's much easier to get the facts of the case when a person is

comfortable—and oftentimes that means going to them. It is much less intimidating for the person being interviewed to be able to stay in their own home, and for the interviewer, Anywhere allows that mobility while not compromising on getting all of what's being said (as well as body language, attitude, and demeanor) on record.

Additionally, once the interrogation has been completed and the recording has been made, there are copies that need to also be created as the case develops. The previous method of recording that was available to the detective and his team required that multiple physical copies be made and physically transported between parties. A walk to an adjacent building could eat up ten to fifteen minutes—a mis-labeled tape could cost time, money, and even the credibility of the case.

## Solution

Detective Aaron Oyler and his team made the switch from an outdated system that relied on sharpie markers, cassette tapes, and DVDs, to a high-tech yet simple, all-digital solution that enabled greater mobility, efficiency, and organization allowed Detective Oyler and his team to meet the growing demands in the community. It also provided an indispensable tool in cracking a recent homicide case.

iRecord Anywhere is a mobile recording solution that works in conjunction with a compatible laptop or tablet—it's simple to use and even easier to store, retrieve, and safely share the most important parts of the interview or interrogation.

*"Since we began using iRecord, things have become much more efficient and streamlined,"* explains Detective Oyler. Instead of needing to burn more copies, he can easily make all of the copies he needs at his desk. He also sites that everything is logged and *"one click away,"* saving him much-needed time to work all of the important issues that he's tasked with during the day. The switch to a secure, digital solution offered by iRecord Anywhere made a tremendous impact on time and resources in the organization.

## iRecord Anywhere Helped Crack a Local Homicide Case

*Because of the mobility provided by the iRecord Anywhere, Detective Oyler and his team were able to catch the killers in a local homicide case.* With the mobility of iRecord Anywhere, the detective revisited the home of a man and his girlfriend who were not willing to cooperate to come in for questioning—they were already acting guilty, but at that point, the detective didn't know any specific information.

He explains, *"You can't articulate necessarily in a report how someone treats you, but when a prosecutor or defense attorney sees for themselves, it speaks volumes—it's something better than anyone could write."*

The couple ended up incriminating themselves as the detective was able to present through iRecord Anywhere exactly what their demeanor, behavior, and words revealed.

## Future Potential

When it comes to information retrieval, *"Everything is categorically logged. I don't have to look through papers or wonder where something is saved. It's already on the server and it's one click away,"* states the detective, *"It's always where we are and it's always accessible."*

What began as live monitoring and an in-room recording solution at the organization has evolved into finding more solutions that empower the team, continuing with iRecord Anywhere.

# READY TO BRING MOBILITY, EFFICIENCY, AND ORGANIZATION TO YOUR DEPARTMENT?



iRecord Anywhere™ which utilizes the Microsoft Surface Pro 4 Tablet, creates *high definition, on-demand digital video recordings* to securely document situations that could have ethical, financial or legal consequences. With simple *touchscreen controls*, users have the ability to *add searchable notes and data AND easily save the recordings for playback on any PC*. iRecord Anywhere™ is ideal for any company or organization for the purpose of enhancing productivity, increasing efficiency and effectiveness (while decreasing costs) and minimizing risk!

**CONTACT US TODAY TO LEARN MORE ABOUT THE IRECORD ANYWHERE!**

irecord.tv | +1 800-806-5339 | sales@irecord.tv

