

## Solutions Brief

### Customer Profile

The Addison Police Department is responsible for the 12 square miles of Addison, IL and the 39,000 citizens that reside there. The Department values all of its citizens and respects their right to live in a safe and nurturing community free from all forms of oppression. There are over 100 members of the nationally accredited Department and all work hard to keep the community of Addison safe and free from harm and wrong doing.

### Business Situation

An integral part of the Addison Police Department is the interviews that are conducted with the suspects of crimes. In these interviews, suspects are given the opportunity to tell their side of the story, with the interviewer attempting to get the suspect to divulge information or actually confess to a crime. These interviews need to be recorded for evidence in the pending cases, and they need to contain as much information as possible.



## iRecord Gives the Addison Police Department Efficient Interview Process

### *iRecord Case Study*

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A new legislative statute was introduced which requires Illinois law enforcement agencies to electronically record custodial interviews for certain criminal violations, most of which involve homicides. The Addison Police Department was already searching for an easy and efficient electronic recording system prior to this new legislation. They were initially using a video camera or voice recorder to record their interviews but were well aware that the most accurate and efficient method of collecting and preserving confession evidence was by using a sophisticated and reliable digital video recording system.

### Solution

The Addison Police Department searched for a recording system that would provide them with State of the Art technology, as well as ease of use. The Department was looking for a system that offered compatibility between the police station and the courts. After evaluating

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### Solution

The iRecord digital video recording and management system is designed specifically for interview rooms. The Addison Police Department installed iRecord four years ago and currently uses it in all three of their interview rooms for 1 – 3 interviews a week.

### Business Benefits

iRecord enables the Addison Police Department to easily and covertly record interviews and comply with all State and Federal mandates. With iRecord, it is less likely the case will go trial, saving time and money.

### Industry

Law Enforcement

other recording systems, the Department decided that *iRecord*, from Word Systems Inc., was the best all-around solution.

“*iRecord* is not only easy to use and operate, but exceeded all of our expectations in terms of the functionality and State of the Art technology behind it,” said Commander Mark Van Stedum.

iRecord is a digital video recording and management system designed specifically for interview. iRecord is intended to increase detective efficiency through the electronic recording and management of interviews. The system was designed by law enforcement professionals and is built to be in full compliance with current and emerging legislation.

*iRecord* features one-touch recording and VHS-style controls that make recording an interview as simple as possible. The system offers storage space savings by replacing older types of VHS and cassette tapes with CD/DVD technology. *iRecord* eliminates the issues associated with large amounts of archiving necessities by enabling users to store multiple years of interviews online with the *iRecord* Evidence Vault™ technology.

### Benefits

*iRecord* provides a simple and proficient recording system for the Addison Police Department, allowing all professionals involved in the interviews to witness the interviews. The Addison Police Department has been using *iRecord* for 4 years, and averages 1 – 3 interviews per week using *iRecord*.

“There is never any doubt when we use *iRecord*,” said Scott Sullivan, a 24 year veteran of the Department. “There can be no dispute as to what was said because the video is there for the prosecution and the defense to see.”

The department has placed a covert camera and microphone in their three interview rooms. The interview displays in real-time on a computer screen in another room so that the interview can be viewed by others not physically in the interview room. *iRecord* then burns the interview onto a DVD that can be viewed by all parties involved, and can easily be viewed in court as evidence in the pending case. *iRecord* is user-friendly, allowing the police officers, prosecutors, and anyone else involved to easily record and manage interviews.

“We can easily train our officers and detectives to use the system in 20 – 30 minutes,” said Sullivan. “Training is minimal and they can start using the system right away.”

## **Future Plans**

The Addison Police Department plans to continue using *iRecord* to its fullest capacity. *iRecord* will continue to upgrade the software, while also continuing to enhance the functionality.

“*iRecord* continues to save us time and money,” said Van Stedum. “Since we are able to view exactly what was said on the video there are no questions, making it less likely the case will go to trial.”

For more information about *iRecord*, please visit [www.irecord.tv](http://www.irecord.tv), or call (800) 806-5339.