



## Solutions Brief

### Customer Profile

The Delaware County Child Advocacy Center is a facility-based community partnership dedicated to pursuing the truth in child sexual and physical abuse investigations. This multidisciplinary team approach brings together all the professionals and agencies needed to offer comprehensive services.

### Business Situation

The Delaware County Child Advocacy Center searched for a recording system that would provide them with state-of-the art technology, as well as ease of use. The center was looking for a system that offers compatibility between the center, the police station, and the courts.

### Solution

iRecord digital video recording and management system designed specifically for interview and interrogation rooms.

### Business Benefits

iRecord allows the Delaware Child Advocacy center to minimize the trauma to the child, while maximizing the consequences for the perpetrator.

### Industry

Child Advocacy

## iRecord Gives the Delaware County Child Advocacy Center Efficient Interview Process

### iRecord Case Study

The Delaware County Child Advocacy Center, located in Muncie, IN, is a facility-based community partnership dedicated to pursuing the truth in child abuse investigations. Professionals work as a multidisciplinary team to investigate and intervene in cases of suspected child abuse, primarily sexual abuse. This multidisciplinary team approach brings together all the professionals and agencies needed to offer comprehensive services: law enforcement, child protective services, prosecution, victim advocates, forensic interviewers, mental-health and the medical community.

An integral part of the Child Advocacy Center is the interviews that are conducted with the children in need. In these interviews, children are given the chance to tell a professional the abuse that they are incurring. These interviews need to be recorded for evidence in the pending cases, and they need to contain as much information as possible. The Delaware County Child Advocacy Center was searching for an easy and efficient way to record these interviews.

### Solution

The Delaware County Child Advocacy Center searched for a recording system that would provide them with state-of-the art technology, as well as ease of use. The center was looking for a system that offers compatibility between the center, the police station, and the courts. After receiving a grant for a recording system and evaluating two other systems, the center decided that the iRecord system offered the best system.

“We chose iRecord because of its exceptional technology and software, and the ease of functionality,” said Dan Arens, Director of Child Services. “We felt that iRecord offered us the best system to efficiently record our interviews, therefore making them available to the courts in the pending cases.”

iRecord (provided by Word Systems, Inc.) is a digital video recording and management system designed specifically for interview and interrogation rooms. iRecord is designed to increase detective efficiency through the recording and management of interviews. The system was designed by law enforcement professionals and is built to be in full compliance with current and emerging legislation.

iRecord features one-touch recording and VHS-style controls that make recording an interview or interrogation as simple as possible. This system offers storage space savings by replacing older types of VHS and cassette tapes with CD/DVD technology, and can store multiple years online with the Evidence Vault™ technology.

## **Benefits**

iRecord provides a simple and proficient recording system for the Delaware County Child Advocacy Center, allowing all professionals involved in the interview to witness the interview. The Delaware County Child Advocacy Center began using the iRecord system in January of 2007.

The center has placed a covert camera in the interview room, which projects on a widescreen in the next room over, so that the interview can be viewed. iRecord also provides the center with earpieces available for the interviewer, so that the professionals in the viewing room can feed questions and information to the interviewer. This is beneficial because it allows the professionals to make sure that the interview is thorough, and all the information that they need to compile a case is revealed. The iRecord system then burns the interview onto a DVD that can be viewed by all parties involved, and can easily be viewed in court as evidence in the case. The iRecord System is user-friendly, allowing detectives, prosecutors and Forensic Interviewers to easily record the interviews.

The children that are being interviewed are not aware of the camera, therefore can feel safe to give honest answers to the interviewer. iRecord works with the center to minimize the trauma caused to the child, and to maximize the consequences for the perpetrator.

## **Future Plans**

The Delaware County Child Advocacy Center plans to continue using the iRecord system for future recordings. iRecord will continue to upgrade the software, while also continuing to enhance the services.

iRecord is distributed nationally by

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