



CASE STUDY

CHRISTIAN THEOLOGICAL SEMINARY

The Christian Theological Seminary uses iRecord to easily record and securely store student counseling recording sessions.

The Counseling center provides a safe, caring, and inclusive environment for clients to work through the challenges and issues they come to resolve.

The CTS Counseling Center provides counseling services for individuals, couples, families and children. The Marriage and Family Therapy MA Program is accredited by COMAFTE, a unit of AAMFT. The Counseling Center is accredited as a training center by the American Association of Pastoral Counselors (AAPC).

SOLUTION

The CTS Counseling Center searched for a recording system that would provide them with state-of-the art technology, as well as ease of use. They decided that Word Systems' iRecord system offered the best solution.

"We chose iRecord because it fits our counseling recording purposes perfectly," said Patrick Farmer, Senior Systems Engineer for CTS.

Built in the USA since 2002, with over 3000 installations nationwide - iRecord cost-effectively helps organizations securely record, manage and share high-quality digital video/ audio recordings. While iRecord's roots are in public safety and forensic interviews - iRecord is also ideal for commercial accounts, such as: law firms, schools and universities, retailers, entertainment venues, healthcare, hospitals, and any business that needs to digitally record (on-demand) events for educational purposes, peer review, teacher/student critiques and/or proceedings that could have legal, ethical, operational, or financial consequences.

iRecord (provided by Word Systems, Inc.) is a digital video recording broadcast and content management system

designed specifically for on- demand recording. iRecord is designed to increase efficiency through the recording and management of counseling sessions.

The system was designed and built to be in full compliance with current and emerging health care privacy legislation.

iRecord features one-touch recording and on/off switch controls that make recording a counseling session as simple as possible. This system offers storage space savings by replacing older types of archaic DVR technology with new state-of-the-art technology, and can store multiple years online with secure content management software.

BENEFITS

iRecord provides a simple and proficient recording system for the Counseling Center, allowing all of the students and supervisors involved in the session to review the recording for the purpose of self-critique, grading and practicum in their Capstone program which the students need to graduate. The Counseling Center began using the iRecord system in 2013 and now has a total of 14 counseling rooms and 1 group therapy room and 1 adolescent play therapy room that are being recorded.

"In dealing with the confidential and sensitive information that we do, it's imperative that we have a recording system that works every single time," said Farmer. "iRecord has never malfunctioned, giving everyone involved complete confidence."

The center has placed a high resolution camera in each counseling rooms along with a high quality omnidirectional microphone that record in 100% synchronization while creating Windows Media files and DVD formats which makes it easy for the students and the counselors to review their sessions. The students also use "META DATA" to classify their recording by key words, utilize the note feature to mark the key areas of the session and also use Redaction to edit out portions of the recording.

FUTURE PLANS

The CTS Counseling Center plans to continue using the iRecord system for future recordings. iRecord will continue to upgrade the software, while also continuing to enhance the services.



"I'm a huge advocate of iRecord and the benefits it brings to the CTS Counseling Center," said Farmer. "It's obvious that the people at iRecord not only care about our system working properly, but they personally care about us and provide our students what they effectively need to graduate while helping the patients they serve."

CUSTOMER PROFILE

The CTS Counseling Center provides counseling services for individuals, couples, families and children. The Marriage and Family Therapy MA Program is accredited by COMAFTE, a unit of AAMFT. The Counseling Center is accredited as a training center by the American Association of Pastoral Counselors (AAPC).

The center offers a wide variety of services, including:

- Support / Therapy Groups
- Individual Counseling
- Marital and Family Therapy
- Relationship Counseling
- Psychological Assessment
- Psychiatric Evaluation and Consultation
- Child and Adolescent Issues
- Self-Harming Thoughts
- Faith Based Counseling
- Grief and Loss
- Play Therapy
- Parenting Issues
- Anxiety
- Depression
- Stress and Tension
- Domestic Abuse



BUSINESS SITUATION

The CTS Counseling Center searched for a recording system that would provide them with state-of-the art technology, as well as ease of use.

The center was looking for a system that offers compatibility between the students and the supervisors because the recording system they were using before was unreliable, produced poor quality recordings and was very difficult to use.

SOLUTION

iRecord digital video recording and management system designed specifically for on-demand recording and content management.

BUSINESS BENEFITS

iRecord allows the CTS Counseling Center to easily record and securely store the counseling sessions for supervisor and student for the purpose of helping their patients and assisting the students with what they need for their education.

INDUSTRY

Higher Education and Mental Health

FOR MORE INFORMATION ABOUT IRECORD, PLEASE VISIT WWW.IRECORD.TV OR CALL (800) 806-5339.